



# **Instruction Manual**

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## INTRODUCTION

Thank you for purchasing a SweTrack Lite+ by SweTrack.

This instruction manual describes how to get started with your new product, as well as getting acquainted with the product's exterior features. Please read this instruction manual carefully before commencing use of the product. More information can be found in our Online Support Center, which is accessible at <u>www.swetrack.com/support.</u>





# **INSTALLING THE DEVICE**

SweTrack Lite+ is designed to connect directly to the electrical system of your vehicle. SweTrack Lite+ works with power systems between 9 and 90 volts. If you are unsure how to install the product, contact a specialist. SweTrack accepts no liability for damage to product or property resulting from improper installation.

### **1** CONNECT THE DEVICE TO THE WIRING

In the product's box you will find a set of wires that are used to connect the SweTrack Lite+ device to the vehicle's electrical system. Connect the wires to the device using the round plug located on the wiring and the device.



### **2** CONNECT THE DEVICE TO THE VEHICLE'S POWER SYSTEM

Connect the black cable to a negative terminal, and the red cable to a positive terminal. The orange cable can be connected to the ignition switch of the vehicle, which allows you to receive notifications when the ignition of the vehicle is turned on or off. However, using this cable is optional and is not required for the product to work.

### **3 THE DEVICE IS NOW READY FOR USE**

When you have installed the device in your vehicle, the device is ready to start communicating with you. However, you need to download the app and activate a data plan before you can begin using the product





SweTrack Lite+ has the ability to control external electrical equipment through the use of a relay. This relay is not included with the device and has to be bought separately in any construction stores. You can use the relay to control power supply to external devices, such as the start motor. We strongly recommend that you let a professional handle the relay connection if you choose to use it. SweTrack accepts no liability for damage to product or property resulting from improper installation. Note that improper use of the relay can damage both product and property. SweTrack does not take responsibility for damage caused by the use of the relay.

To connect the relay, you must connect the yellow cable from the product's wiring harness to the relay's trigger cable. Then connect the remaining cables according to the instructions from the purchased relay.



## **GETTING STARTED WITH THE APP**

SweTrack Lite+ is controlled through the SweTrack Live app. In the SweTrack Live app, you can see the device's current location, enable geofences, request location history, and more.

### **1** DOWNLOAD THE APP

Visit the App Store (iOS) or Google Play (Android) and search for SweTrack Live. The app is free.

### **2** CREATE AN ACCOUNT

Once you've started the app, select **Sign up** found at the bottom of the login screen. Then fill in your name, your email address and choose a password. Finally, you need to enter the device's IMEI number. The easiest way to do this is to click the **Scanner** button and hold the phone's camera against the IMEI barcode on the back of the product. You can also select **Text** and enter the IMEI number manually.

Once you have filled in all fields, click the button **Create Account**. You then log in with your email address and the password you chose.

#### **USE SWETRACK LIVE FROM A COMPUTER**

SweTrack Live can also be used from the browser on a PC or Mac. To visit SweTrack Live from your computer, go to <u>www.swetrack.com/live</u> in your browser. You use the same login information on the computer version as in the mobile app.



## **ACTIVATING A DATA PLAN**

SweTrack Lite+ requires an active data plan for mobile data traffic to work. The data plan includes unlimited tracking across Europe. Without mobile data, the product can not communicate with the Internet and transfer its position data to you.

### HOW DO I ACTIVATE A DATA PLAN?

1. Go to the web app <u>www.swetrack.com/live</u> and log in to your account. If you do not have an account, click on **"Sign up**", follow the instructions and then log in.

2. Go to the "Data Plans" page and click on "My Cards".

3. Click on "**Add card**" and then fill in your card details. Then click on the blue "**Save**" button.

4. Then click on the "Devices without data plan" tab.

5. Select the device or devices for which you want to create a data plan and then click on **"Create a data plan"**.

### HOW DO I CANCEL MY DATA PLAN?

1. Go to the web app <u>www.swetrack.com/live</u> and log in to your account.

2. Go to the "Data Plans" page and click on "Devices with data plan"

3. Select the devices you want to cancel a data plan, and then click "Cancel data plan"

The data plan / data plans will now be cancelled and not renewed until you choose to reactivate them by going to the tab **"Devices without data plan**" and clicking **"Activate data plan**".



**Important notice:** Never perform unauthorized modifications to the device, such as replacing the built-in SIM-card with another SIM-card. The device only works with the factory installed SIM-card. Also, do not install the built-in SIM-card into other equipment, the SIM-card will be permanently blocked and rendered unusable, even if it is reinstalled in the SweTrack device. Unauthorized modifications can damage the product and will cause the one-year factory warranty to be permanently invalidated.

# **USING THE MOBILE APP**

Once you have created an account and activated a subscription, the product will start to work within about 20 minutes. You will then be able to see it on the map in the SweTrack Live app or via a computer by going to <u>www.swetrack.com/live</u>.

The product's position is automatically updated every 30 seconds when the product is in motion. Keep in mind that the product is, by default, only active when the built-in vibration sensor notes movements. If you do not see the product on the map in the app, you may therefore need to shake it a little outside (under open sky) so that it starts up.

#### **POWER SAVING MODE**

By default, the product is set up to only search and report position data to the app when it is in motion. However, other functions, such as mobile antennas, are turned on. This setting is called Standard Power Saving Mode. With this mode, you can change settings at any time as the product is always connected to the network, but it only searches for new positions as it moves.

### EDIT YOUR POWER SAVING MODE

Start by first navigating to "**My Devices**" that you reach by tapping the icon on the far left in the lower navigation menu.

Here you get a list of all the devices that you have added to your account. Select device by tapping the arrow icon to the right of the device name. This will open the device settings.

By pressing **"Power Saving Mode**", you open a pop-up with different options for Power Saving modes. The switch that is activated will be marked blue.

Select an option by tapping the corresponding switch and then save by clicking on "Save".



## WARRANTY

This page contains information about our warranty and service terms.

#### **SUPPORT & SERVICE**

You'll find answers to the most common questions about our products and services in our Support Center, located at <u>www.swetrack.com/support</u>. If you can not find the answer to your question in this manual or in the support center, contact our customer service at support@swetrack.com.

#### **PRIVACY POLICY**

We at SweTrack take the integrity of our customers seriously, and we never share personal data or information about how the product is used with any third party. You can find our full privacy policy by going to the page <u>privacy policy</u>.

#### HARDWARE WARRANTY

The product is covered by a one year limited hardware warranty. Full warranty terms can be found at <u>www.swetrack.com/support</u>. EU consumer laws also provide a two- or three-year legal guarantee.

